



Department of Medical Assistance Services
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MEDICAID PROVIDER MANUAL UPDATE

TO: All Community Mental Health Rehabilitative Services
Providers participating in the Virginia Medical Assistance
Programs, Managed Care Organizations (MCOs) providing
services to Virginia Medicaid recipients, and all holders of
the *Community Mental Health Rehabilitative Services*
Provider Manual

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services (DMAS)

SUBJECT: Update to First Edition of the *Community Mental Health Rehabilitative Services*
Provider Manual – Billing Code Changes

UPDATE: CMHR-01-05

DATE: 8/25/2005

The purpose of this memorandum is to notify you of changes to chapters II, IV, V, and VI of the *Community Mental Health Rehabilitative Services* Provider Manual. The attached table shows the changes to the manual. Download the new pages to insert into your manual and retain the attached table.

The amendment to Chapter II reflects the addition of Licensed Marriage and Family Therapist as a “Licensed Mental Health Professional (LMHP)” for program operation and provider qualifications.

The following billing codes have changed. The code changes are noted in Chapters IV, V, and VI:

SERVICE	OLD CODE	NEW CODE
Intensive In-Home	H2021	H2012
Crisis Intervention	H2011	H0036
Case Management	T1017	H0023

The amendments to Chapter IV: (i) update the Chapter Table of Contents; (ii) change the billing codes for **Intensive In-Home Services from H2021 to H2012, Mental Health Crisis Intervention from H2011 to H0036, and Mental Health Case Management from T1017 to H0023**. These code changes are retroactive to June 20, 2003. These changes will eliminate the duplication of using codes for more than one service and the resulting system and reporting errors. Denied claims (which resulted from system problems) or valid claims not filed during the past twelve months, may now be filed using these new codes (see “Timely Filing” section on page 2 of Chapter V for claims older than 12 months); (iii) correction on page 6 to clarify Therapeutic Day Treatment diagnostic assessment to be reviewed by an LMHP; (iv) references on pages 9 and 16 to the *Psychiatric Services* Provider Manual for pre-authorization information; (v) clarify circumstances when Crisis Stabilization can be billed for Intensive Community Treatment (ICT) recipients; and (vi) correct contradiction on page 34 regarding Mental Health Support re-authorization.

The amendments to Chapter V: (i) update the Chapter Table of Contents; (ii) change the billing code for **Intensive In-Home Services from H2021 to H2012**; (iii) change the billing code for **Mental Health Crisis Intervention from H2011 to H0036**; and (iv) change the billing code for **Mental Health Case Management from T1017 to H0023**.

The amendments to Chapter VI: (i) update the Chapter Table of Contents; (ii) change the billing codes for **Intensive In-Home Services from H2021 to H2012**, **Mental Health Crisis Intervention from H2011 to H0036**, and **Mental Health Case Management from T1017 to H0023**; (iii) correct omission of Modifier HA for Therapeutic Day Treatment on page 8; (iv) correct contradiction regarding who can perform Therapeutic Day Treatment diagnostic assessment on page 8; (v) correct the Virginia Department of Mental Health, Mental Retardation, and Substance Abuse Services (DMHMRSAS) license for Therapeutic Day Treatment must be as a day treatment program on page 9; and (vi) correct the DMHMRSAS license for Psychosocial Rehabilitation must be as a psychosocial rehabilitation or clubhouse provider on page 13.

Please review these changes carefully.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid or FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

COPIES OF MANUALS

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at www.dmas.virginia.gov. Refer to the Provider Column to find Medicaid and SLH Provider Manuals or click on "Medicaid Memos to Providers" to view Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 1-804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

"HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays, to answer questions. The "HELPLINE" numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid provider identification number available when you call.

PROVIDER E-NEWSLETTER SIGN-UP

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics will include upcoming changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at www.dmas.virginia.gov/pr-provider_newletter.asp.

Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.

Attached Number of Pages: (1)

COMMUNITY MENTAL HEALTH REHABILITATIVE SERVICES PROVIDER MANUAL
REVISION CHART
August 25, 2005

SUMMARY OF REVISIONS

MANUAL SECTION	MATERIAL REVISED	NEW PAGE NUMBER(S)	REVISED PAGE(S)	REVISION DATE
Chapter II	Entire Chapter		Entire Chapter	8-25-05
Chapter IV	Entire Chapter		Entire Chapter	8-25-05
Chapter V	Entire Chapter		Entire Chapter	8-25-05
Chapter VI	Entire Chapter		Entire Chapter	8-25-05

FILING INSTRUCTIONS

MANUAL SECTION	DISCARD	INSERT	OTHER INSTRUCTIONS
Chapter II	Old Chapter	New Chapter	
Chapter IV	Old Chapter	New Chapter	
Chapter V	Old Chapter	New Chapter	
Chapter VI	Old Chapter	New Chapter	